



# Another Great WDB Success Story

Type of Customer: Adult



Anthony

## The Challenge:

Anthony hoped to secure a promotion with his employer, Charles Abbott and Associates, as a Certified Permit Technician. The employer referred Anthony to the American Job Center (AJC), Workforce Innovation and Opportunity Act funded (WIOA), On-The-Job Training (OJT) Program to upgrade his skills. OJT would allow him to continue working while upgrading his skills on-site.

## The Solution:

Because of the AJC's established relationship with Charles Abbott and Associates, Anthony was able to access training resources. Anthony's most recent employment experience was as a construction operations supervisor assisting the public with sourcing materials for construction projects. He enrolled in the OJT program to increase skills in the areas of obtaining building permits, and the preparation of monthly reports and billing.

## The Outcome:

Through completion of the OJT program, he acquired skills that prepared him for the issuance of permits and certifications of occupancy, counter plan checks for solar panels, signs, and other related room remodeling projects. Anthony could close his skills gap as well as obtain an industry-recognized ICC Permit Technician certificate awarded by the California Building Officials Training Institute. He met his goal of securing the position of Permit Technician and increased his hourly rate from \$16.05 to \$18.26 per hour.



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