

Another Great WDB

# SUCCESS STORY



Type of Customer: Youth



Elena

## The Challenge:

Elena was raised by a single mother who emigrated from Mexico and provided for them by working in the fields. Elena dreamed about continuing education; however, she had to start working at the age of 15 to help pay for food and rent. When her mother became disabled she was thrust into the role of sole provider. Even with these sacrifices, Elena finished High School, but there was never enough time or income to pursue higher education.

## The Solution:

Elena visited the Fillmore Human Services Agency (HSA) to apply for food stamps and cash aid when she became unemployed. While at the HSA office, she learned about the Workforce Innovation and Opportunity Act (WIOA) and was given a PathPoint flyer. Elena contacted a Program Specialist and was able to get into the Youth Networked Services (YNS) program with Basic Skills Deficient/ Low-Income eligibility. This WIOA-funded program allowed Elena to start a paid YNS internship where she was able to earn income and at the same time, start a Phlebotomy course at the Clinical Training Institute in Oxnard.

## The Outcome:

Elena completed both the YNS internship and the Phlebotomy course as well as a Career Exploration and Work Readiness Workshop. She was able to obtain financial help for school, work experience and secure a job. Elena told the Youth Specialist that she would not know what to do without the opportunities facilitated through PathPoint.



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