

# Another Great WDB SUCCESS STORY

Type of Customer: Youth

Ricardo

## The Challenge:

Ricardo dropped out of high school in the 11th grade because he felt discouraged that he was behind in credits and didn't think he would be able to graduate with his class. He was referred to PathPoint's Youth Networked Services (YNS) program by the Simi Institute for Careers and Education with a goal of earning his high school diploma and one day becoming a Paramedic.

## The Solution:

Ricardo's YNS Youth Specialist assisted him with enrolling at the adult school where he could complete the credits he needed to earn his high school diploma. Through a series of incentives, Ricardo was able to obtain tuition and test fee support, receive school supplies as well as his graduation ceremony cap, and gown where he was chosen to be a keynote speaker. Now armed with a diploma he still needed work experience. Ricardo was provided with clothing and shoes for interviewing and after securing a paid internship at the Dollar Tree also received assistance to meet the uniform requirements and gas cards to get to and from his job.

## The Outcome:

After his internship ended, Ricardo was able to secure a cashier position at the Dollar Tree. Additionally, he is on the path to becoming a Paramedic. After completing a Paramedic Career Exploration, he enrolled in the Emergency Medical Technician (EMT) course at the Simi Institute for Careers and Education. Ricardo is proud of his accomplishments and grateful for the support that he has received to help make his goals a reality.



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